

EAST Search History

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|-------|---------|--|--|------------------|---------|------------------|
| L4 | 1821 | 379/265 | US-PGPUB; USPAT; USOCR | OR | ON | 2007/04/16 10:30 |
| L5 | 1800 | 379/265 and (@ad<"20030821") | US-PGPUB; USPAT; USOCR | OR | ON | 2007/04/16 10:31 |
| L6 | 1738 | l5 and (contact or call center\$1) | US-PGPUB; USPAT; USOCR | OR | ON | 2007/04/16 10:35 |
| L7 | 2320808 | ((manag\$3 or supervis\$3 or regulat\$3 or administration or direct\$3 or organiz\$4 or organis\$3 or control or controll\$3 or deploy\$3 or assign\$3 or allocat\$3 or allot or priorit\$3 or use or divid\$3 or distribut\$3) same (contact\$1 or phone calls or e\$1mail or web chats)) | US-PGPUB; USPAT; USOCR | OR | ON | 2007/04/16 10:47 |
| L8 | 1946265 | ((manag\$3 or regulat\$3 or direct\$3 or organiz\$3 or deploy\$3 or assign\$3 or allocat\$3 or priorit\$3 or distribut\$3) same (contact\$1 or phone calls or e\$1mail or web chats)) | US-PGPUB; USPAT; USOCR | OR | ON | 2007/04/16 10:50 |
| L9 | 1620 | (379/265) and (@ad<"20030821") and l8 | US-PGPUB; USPAT; USOCR | OR | ON | 2007/04/16 10:52 |
| S1 | 6 | (assign) same (contact) same (priority) same (skill) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT | OR | ON | 2007/03/08 11:49 |
| S2 | 28 | (assign) same (agent) same (priority) same (skill) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT | OR | ON | 2007/03/08 09:17 |
| S3 | 17840 | (create) same (software object) same (contact) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT | OR | ON | 2007/03/08 09:19 |

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|-----|--------|---|--|----|----|------------------|
| S4 | 146379 | (create) same (contact queue) same (contact) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT | OR | ON | 2007/03/08 09:21 |
| S5 | 17628 | (add) same (contact queue) same (reference) same (contact queue) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT | OR | ON | 2007/03/08 09:23 |
| S6 | 2 | S1 and S2 | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT | OR | ON | 2007/03/08 09:25 |
| S7 | 17840 | S3 and S4 | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT | OR | ON | 2007/03/08 09:26 |
| S8 | 721579 | (contact queue) same (reference) same (other contact queue) same (contacts) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT | OR | ON | 2007/03/08 09:32 |
| S10 | 41 | (manage) same (contact) same (queues) same (call centers) | US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT | OR | ON | 2007/03/08 10:16 |